

ENHANCING HIGHER EDUCATION WITH VIRTUAL AND AUGMENTED REALITY: UNLEASHING THE POWER OF DIGITAL EDUCATIONAL TECHNOLOGY

Kaloyan Dimitrov

University of National and World Economy, Sofia, Bulgaria

Abstract. In recent years, the adoption of Virtual Reality (VR) and Augmented Reality (AR) has been an engaging development for the future of immersive education. There has been a growing interest in the potential of VR/AR technologies to revolutionize higher education institutions. The purpose of this study is to analyze the power of VR/AR technologies to enhance higher education. To examine the overall picture of the topic, we conduct a literature review to collect and summarize the published educational literature, followed by an interpretation of the challenges, barriers and recommendations. The findings highlight the power of VR/AR as an immersive approach to learning and teaching. The conclusion presents that VR and AR are a key success factor for digital higher education.

Keywords: digital higher education, virtual reality, augmented reality, immersive learning, immersive teaching

JEL: *A22, I25, O31*

1. Introduction

In today's rapidly evolving world, education has become more than just acquiring knowledge; it is about preparing students for the challenges of the future. Higher Education 4.0 is an innovative and transformative approach to learning that combines traditional teaching methods with technologies. This new paradigm shift in education aims to equip students with modern knowledge and skills in the digital age. With the rapid development of technology, Higher Education 4.0 is the latest paradigm shift focused on integrating technology to improve learning and teaching in higher education institutions.

This paper explores the revolutionary role of virtual and augmented reality in higher education and its potential to enhance the teaching and learning approach. The research focus is on a vital use of VR/AR in Higher Education 4.0 by transforming traditional learning environments into interactive and immersive spaces

that enhance learning outcomes, improve teaching methods, and increase access to education for all students.

2. Digital Higher Education and Immersive Reality

2.1. A brief overview of Higher Education 4.0

In general, modern higher education initiates a crucial, intricate, and inclusive dialogue about the fundamental challenge of contemporary society, which is how to adapt the education system to ensure its efficacy and responsiveness to the evolving demands of Industry 4.0 technologies (Kothari & Verma, 2022; Palanivel, 2020; Milusheva, 2023; Kolyandov, 2022).

What is Education 4.0?

Education 4.0 refers to the latest phase of development in the field of education. It represents the ongoing transformation of education due to advancements in technology, changes in society, and the evolving needs of learners. According to Chaka (2022), this phase builds upon previous stages of education, such as traditional classroom-based learning (Education 1.0), the introduction of multimedia and internet resources (Education 2.0), and the incorporation of interactive and personalized learning experiences (Education 3.0).

In addition, Education 4.0 emphasizes the integration of cutting-edge technologies like artificial intelligence, virtual reality, augmented reality, and big data analytics into the learning process. It also focuses on fostering critical thinking, creativity, collaboration, communication, and digital literacy skills among students to prepare them for the demands of the modern workforce and society.

In simple terms, Education 4.0 is about using advanced technology to make learning more interactive, personalized, and relevant to the needs of today's world, while also emphasizing important skills needed for success in the 21st century.

What is Higher Education 4.0?

Higher Education 4.0, also known as the Fourth Industrial Revolution in education, emphasizes a student-centered approach with a focus on technology, critical and creative thinking, and real-world application of knowledge (Goh & Abdul-Wahab, 2020). Virtual reality and augmented reality are emerging technologies that hold immense potential in the new digital age. They have emerged as innovative technologies that are revolutionizing the landscape of higher education in what is commonly referred to as Higher Education 4.0.

The use of AR and VR in higher education can help create interactive educational atmospheres that engage learners both physically and virtually. These technologies can replicate real-life scenarios, allowing students to develop specific skills based on their academic syllabuses (Stereov, 2023). VR and AR offer exciting possibilities for transforming traditional teaching methods (Venelinova et al., 2024). Hence, they play a crucial role in providing learners with access to information 24/7, enabling them to actively seek knowledge rather than passively receiving it from textbooks or instructors. The integration of 360-degree real-life videos and

VR technologies in teaching advanced communication skills to students at universities.

2.2. Understanding Virtual and Augmented Reality in Education

Virtual Reality (VR) and Augmented Reality (AR) are transformative technologies that are reshaping educational methodologies. Both fall under the umbrella of Extended Reality (XR), and they offer unique benefits that enhance learning experiences.

What is Virtual Reality?

VR immerses the user in a virtual world, providing a sense of presence and allowing for a more realistic and immersive experience (Beck, 2019). With VR, students can be transported to virtual environments that simulate real-world scenarios, allowing them to apply theoretical knowledge in practical settings. This experiential learning approach can be particularly valuable for disciplines such as science, engineering, and healthcare, where hands-on experience is crucial.

What is Augmented Reality?

AR can overlay digital information onto the physical world, creating a blended learning experience that merges the virtual and real environments (Beck, 2019). This can be used to provide contextual information, interactive demonstrations, or virtual models, enriching the learning process.

2.3. The role of VR/AR Technology in Higher Education

Technology plays a vital role in Higher Education 4.0. It gives students access to digital information and resources, facilitates collaboration and communication, and enables personalized and adaptive learning experiences. In today's digital age, students are accustomed to using technology in their everyday lives, and integrating technology into higher education helps to bridge the gap between the classroom and the real world. It also prepares students for the future workforce, where technology skills are increasingly in demand (Vergara et al., 2021).

According to Ding & Li (2022), VR/AR has been used to enhance general learning experiences. For example, virtual field trips have been created to provide students with immersive experiences of historical sites, natural landscapes, and cultural landmarks. These virtual experiences not only supplement traditional classroom learning but also make it possible for students to explore places that would otherwise be inaccessible.

Virtual Reality in Higher Education 4.0

Virtual Reality is particularly well-suited for Higher Education 4.0 as it aligns with the goals of providing a personalized and immersive learning experience. In Higher Education 4.0, students are encouraged to take an active role in their education, and VR can facilitate this by offering interactive and customizable learning experiences. Whether it's exploring the human anatomy or practicing complex engineering concepts, VR can provide students with hands-on experiences that would otherwise be inaccessible (Marks & Thomas, 2022).

In Higher Education 4.0, the focus is on developing critical and creative thinking of student, and problem-solving skills. Virtual reality offers an almost entirely safe environment that is pre-controlled by developing virtual content that allows students to experiment, make successes or mistakes, and learn from their own experience. It allows for trial and error without real-world consequences, enabling students to develop their problem-solving abilities in a risk-free environment.

Augmented Reality in Higher Education 4.0

While Virtual Reality is gaining popularity in Higher Education 4.0 like a powerful tool for immersive learning, Augmented Reality also has its place in Higher Education 4.0 and its place in the classroom. AR can be used to enhance the learning experience by overlaying digital information onto the real world (Nesenbergs et al., 2021).

In Higher Education 4.0, Augmented Reality can create interactive learning materials, such as textbooks or flashcards. By scanning the pages with a mobile device, students can access additional multimedia content, enhancing their understanding and engagement. Moreover, AR has the potential to create a more interactive and dynamic learning environment, where students can actively engage with their subjects and develop a deeper understanding.

Examples of VR/AR applications in Higher Education 4.0

The applications of VR/AR in higher education are vast and span across different disciplines (Ding & Li, 2022; Allcoat et al., 2021; Di Natale et al., 2020; Beck, 2019; Milev, 2023):

- In the field of medicine, VR can be used for anatomy education, surgical simulations, and patient consultations. In the field of medical education, where VR can simulate surgical procedures, allowing to practice knowledge and skills before operating on real patients. This not only enhances their technical abilities but also increases patient safety
- In the field of engineering and architecture, VR/AR can facilitate design reviews, prototyping, and visualization of complex structures.
- In the field chemistry, VR/AR can be used to visualize chemical reactions and molecular structures, allowing students to observe and manipulate them in real time.
- In the field of social sciences, history, and cultural studies VR/AR technologies can also be utilized to recreate historical events and environments.
- In the field of biology, VR/AR can explore a human body in virtual details, allowing students to navigate through organs and systems and gain a deeper understanding of their structure and function.
- In language learning, VR/AR can be used to create immersive environments where practice language skills in realistic, virtual scenarios.
- In the field of geography and geology, VR/AR can be used to explore different landscapes and geological formations, providing a more engaging and interactive learning experience.

- In the field of a history lesson, students can use VR/AR to view historical events unfold in real-time, superimposed onto their surroundings.
- In the field of architecture and design, VR/AR can be used to make virtual walkthroughs of buildings, structures and prototypes incorporating spatial relationships and design principles.

3. Challenges and Barriers of Implementing Virtual and Augmented Reality in Higher Education

VR and AR in higher education has a number of barriers and challenges to overcome. Starting with implementation costs, technical requirements and faculty training are important factors for institutions looking to implement these technologies. It then went on to ensure equal access for students, regardless of their background or resources, which is essential to prevent further inequalities in education (Kumar, 2023; Ding & Li, 2022; Beck, 2019; Gabaudan et. al, 2022).

3.1. Cost and Accessibility

One of the main barriers to widespread adoption is the cost associated with implementing VR/AR technologies. VR and AR equipment is an expensive financial investment and not all educational institutions have the necessary resources to acquire everything needed.

- High cost of VR/AR equipment and infrastructure

The cost of VR hardware and software can be prohibitive for educational institutions, making it difficult to implement on a large scale. For instance, the prohibitive cost of equipment and infrastructure can be a barrier to access and equity, particularly for students from low-income backgrounds.

- VR technical accessibility

The equipment and software required for Virtual Reality can be expensive, making it inaccessible for some institutions. Additionally, the technical requirements and maintenance of VR systems can be complex and time-consuming.

3.2. Content Development

The design and development of VR/AR content and applications require specialized skills and expertise, which can be in short supply in higher education institutions.

- Creating high-quality VR/AR content high-quality, interactive VR and AR content specifically designed for educational purposes is still limited. Creating high-quality and engaging VR experiences requires a significant investment of time, expertise, and resources. Moreover, providing the necessary hardware can be expensive, particularly for institutions with limited resources.

- Designing immersive learning experiences

There is a lack of content and educational resources available for Virtual Reality and a need for comprehensive content development in VR. Educators and content developers need to be trained in VR design principles and techniques to ensure the effective integration of VR into the curriculum.

3.3. Technical Challenges and Issues

The integration of VR and AR in higher education presents numerous technical challenges that institutions must navigate to effectively harness these technologies for educational purposes.

- Technical limitation

Technical limitations, such as the need for a high-speed internet connection, may also impact user experience and acceptance

- Technical issues

Additionally, there may be technical issues that need to be overcome, such as limited field of view and motion sickness and. For example, VR headsets can cause nausea and discomfort, and AR experiences can be limited by device capabilities.

3.4. Pedagogical Integration

The VR/AR integration in higher education is emerging as a transformative approach to enhance teaching and learning experiences. This implementation aims to replace traditional methods with more engaging, interactive, and immersive educational practices. There is a learning curve associated with using immersive technology.

- Training and support for educators

Teachers and students need to be trained and familiarized with the technology in order to fully utilize its potential. Therefore, educators need specialized training to effectively integrate VR/AR into their teaching practices

- Designing effective learning experiences

Effectively integrating VR and AR into existing curricula requires careful planning and faculty training.

- Balancing virtual and physical learning environments

There are concerns about the potential for VR/AR to isolate students from real-world interactions. As these technologies become more immersive, there is a risk that they could replace face-to-face interactions and diminish the social aspects of learning.

4. Practical recommendations for Integrating Virtual and Augmented Reality in Higher Education 4.0

To successfully integrate Virtual and Augmented Reality in Higher Education, institutions should consider the following best practices (Marvaso et al., 2022; Fisher & Baird, 2020; Pasvenskienė & Astromskis, 2023; Venelinova et al., 2024; Chotrov & Bachvarov, 2021).

- Starting and piloting VR projects in learning environments

HE institutions should start small and pilot Virtual Reality projects in specific courses or disciplines. This allows for testing and evaluation of the technology before scaling up.

- Collaboration between educators, technologists, and industry partners

HE institutions should collaborate with industry partners and experts in Virtual

Reality to ensure the quality and relevance of the content. This collaboration can also help to address the technical challenges and provide support and expertise.

– Professional development for faculty and staff

HE institutions should provide training and support for teachers and students to familiarize them with the technology and maximize its potential. This includes providing resources and workshops on Virtual Reality and creating a supportive learning environment.

– Piloting and evaluating new technologies in controlled environments

HE institutions should continuously evaluate and assess the impact of Virtual Reality on learning outcomes. This feedback loop helps to identify areas for improvement and refine the implementation of Virtual Reality in education.

5. Conclusion

The value of this study was to identify and highlight the future of immersive and interactive experiences provided by VR/AR, as well as the challenges and limitations of integrating these technologies into higher education. The data analysis also touches on the importance of careful consideration and planning when adopting VR/AR in higher education. This paper focused on the transformative potential of VR/AR in creating a more engaging, effective, and inclusive learning environment for students in the era of Industry 4.0.

This paper discusses the impact of virtual and augmented reality (VR/AR) in higher education, emphasizing their potential to enhance student engagement, improve learning outcomes, and prepare students for the digital age. VR/AR in higher education is not a myth, but a rapidly evolving reality, and their impact on teaching and learning will only grow. Higher education institutions have the opportunity through VR and AR technology to offer their students engaging, innovative and digital learning experiences that prepare young people for the demands of the digital age.

Acknowledgement

The authors acknowledge with gratitude funding provided by the Bulgarian National Research Fund under administrative contract KP-06-H65/5 of 12.12.2022.

REFERENCES

- Allcoat, D., Hatchard, T., Azmat, F., Stansfield, K., Watson, D., & von Mühlenen, A. (2021). Education in the Digital Age: Learning Experience in Virtual and Mixed Realities. *Journal of Educational Computing Research*, 59(5), 795 – 816. <https://doi.org/10.1177/0735633120985120>
- Beck, D. (2019). Augmented and Virtual Reality in Education: Immersive Learning Research. *Journal of Educational Computing Research*, 57(7), 1619 – 1625. <https://doi.org/10.1177/0735633119854035>

- Chaka, C. (2022). Is Education 4.0 a Sufficient Innovative, and Disruptive Educational Trend to Promote Sustainable Open Education for Higher Education Institutions? A Review of Literature Trends. *Frontiers in Education*, 7, 824976. <https://doi.org/10.3389/educ.2022.824976>
- Chotrov, D., & Bachvarov, A. (2021). A Flexible Framework for Web-based Virtual Reality Presentation of Cultural Heritage. *AIP Conference Proceedings*, 2333(1), 140002. <https://doi.org/10.1063/5.0042542>
- Di Natale, A. F., Repetto, C., Riva, G., & Villani, D. (2020). Immersive Virtual Reality in K-12 and Higher education: A 10-year Systematic Review of Empirical Research. *British Journal of Educational Technology*, 51(6), 2006 – 2033. <https://doi.org/10.1111/bjet.13030>
- Ding, X., & Li, Z. (2022). A Review of the Application of Virtual Reality Technology in Higher Education Based on Web of Science Literature Data as an Example. *Frontiers in Education*, 7. <https://doi.org/10.3389/educ.2022.1048816>
- Fisher, M. M., & Baird, D. E. (2020). Humanizing User Experience Design Strategies with New Technologies: AR, VR, MR, ZOOM, ALLY and AI to Support Student Engagement and Retention in Higher Education. In E. Sengupta, P. Blessinger, M. Makhanya (Eds.), *International perspectives on the role of technology in humanizing higher education* (pp. 105 – 129). Emerald Publishing Limited.
- Gabaudan, O., Chotrov, D., Nicolaou, A., Nocchi, S., & Parmaxi, A. (2022). Envisioning the EUt+ Verse, A Common VR Space for the European University of Technology Consortium. *Immersive Learning Research-Practitioner*, 1(1), 51-53. <https://doi.org/10.56198/A6PFYO4IE>
- Goh, P. S. C., & Abdul-Wahab, N. (2020). Paradigms to Drive Higher Education 4.0. *International Journal of Learning, Teaching and Educational Research*, 19(1), 159 – 171. <https://doi.org/10.26803/ijlter.19.1.9>
- Kolyandov, S. (2022) Mobilnitate tekhnologii v podkrepa na modernoto obrazovanie i obuchenie. In K. Dimitov et al. (Eds.), *Chetvyrti natsionalen nauchen forum Biznesyt v XXI-vi vek na tema: „Vyzstanovyavane i ustoichivost sled krizata“*. Sbornik s dokladi (pp. 131 – 137). UNWE.
- Kothari, G., & Verma, B. L. (2022). AI-Implanted E-Learning 4.0: A New Paradigm in Higher Education. *Impact of Artificial Intelligence on Organizational Transformation*, 305 – 325.
- Kumar, D. (2023). How Emerging Technologies are Transforming Education and Research: Trends, Opportunities, and Challenges. *Infinite Horizons: Exploring the Unknown*, 89 – 117.
- Marks, B., & Thomas, J. (2022). Adoption of Virtual Reality Technology in Higher Education: An Evaluation of Five Teaching Semesters in a Purpose-designed Laboratory. *Education and Information Tech-*

- nologies, 27(1), 1287 – 1305. <https://doi.org/10.1007/s10639-021-10653-6>
- Marvaso, G., Pepa, M., Volpe, S., Mastroleo, F., Zaffaroni, M., Vincini, M. G., ... & Jereczek-Fossa, B. A. (2022). Virtual and Augmented Reality as a Novel Opportunity to Unleash the Power of Radiotherapy in the Digital Era: A Scoping Review. *Applied Sciences*, 12(22), 11308. <https://doi.org/10.3390/app122211308>
- Milev, P. (2023). The Role of Data Visualization in Enhancing Textual Analysis. *Trakia Journal of Sciences*, 21(1), 248 – 253. <https://doi.org/10.15547/tjs.2023.s.01.042>
- Milusheva, V. (2023). Ikonomika na znaniето - osnova za prilagane na Industriya 4.0 v industrialnite firmi. *Industrialni otnosheniya i obshtestveno razvitiе*, (1), 36 – 42.
- Nesenbergs, K., Abolins, V., Ormanis, J., & Mednis, A. (2021). Use of Augmented and Virtual Reality in Remote Higher Education: A Systematic Umbrella Review. *Education Sciences*, 11(1), 1 – 12. <https://doi.org/10.3390/educsci11010008>
- Palanivel, K. (2020). Emerging Technologies to Smart Education. *International Journal of Computer Trends and Technology*, 68(2), 5 – 16.
- Pasvenskienė, A., & Astromskis, P. (2023). Educational Technologies. In J.-S. Gordon (Ed.), *Future Law, Ethics, and Smart Technologies: The Future of Legal Education* (pp. 270 – 286). Brill.
- Stereв, N. (2023). Pre-Incubation Toolkits for Academic Entrepreneurship Fostering: Bulgarian Case. *Strategies for Policy in Science and Education*, 31(3s), 90 – 103. <https://doi.org/10.53656/str2023-3s-7-pre>
- Venelinova, N., Ivanova, B., Shoylekova, K., & Rusev, R. (2024). Practical Aspects of Integrating Virtual and Augmented Reality Technologies in Higher Education. In S. Babic et al. (Eds.), *Proceedings of 47th ICT and Electronics Convention (MIPRO)* (pp. 595 – 600). IEEE.
- Vergara, D., Antón-Sancho, Á., Extremera, J., & Fernández-Arias, P. (2021). Assessment of Virtual Reality as a Didactic Resource in Higher Education. *Sustainability*, 13(22), 12730. <https://doi.org/10.3390/su132212730>

✉ **Dr. Kaloyan Dimitrov, Assoc. Prof.**

ORCID iD: 0009-0006-3752-3413

Department Industrial Business

University of National and World Economy

Sofia, Bulgaria

E-mail: kdimitrov@unwe.bg